Our Docket No: 42P9765X

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:	
Anderson	Examiner: Chankong, Dohm
	Art Group: 2152
Application No.: 09/895,557	1
Filed: June 29, 2001	·
For: Method and Apparatus for Message Escalation by Digital Assistants	
PRELIMINARY A	<u>MENDMENT</u>
Mail Stop: RCE Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450	
Sir:	
Please amend the claims and consider the	ne following remarks.
CERTIFICATE OF EFS	WEB SUBMISSION
I hereby certify that this correspondence is being submit below:	ted electronically via EFS Web on the date shown
October 14,	
Date of Dep	posit
Shannon Ser	
Name of Person Mailing	Соттекропаенсе

Docket No.: 42P9765X Application No.: 09/895,557 Date